



Considerate Constructors Scheme

Client Partnership Terms of Reference

Any company or organisation that acts as a construction industry client can be considered for Client Partnership with the Considerate Constructors Scheme.

Any company or organisation wishing to be considered should apply in writing. They may then be invited to become a Client Partner by the Considerate Constructors Scheme's Service & Performance Committee. No fees are payable to the Scheme by a Client Partner.

Once a company has been accepted as a Client Partner:

Client Partners will:

- Ensure that all construction companies or projects for which they are responsible, or which fall within the remit of the Scheme, are registered with the Scheme.
- Ensure all company employees are aware of the Client Partnership and what this means. It is recommended that key personnel attend either a Scheme Seminar or Workshop.
- Include in all tender documents, or other documentation issued to contractors, the following suggested wording:
'Allow for Site, Company and Supplier Registration with the Considerate Constructors Scheme, including the appropriate fee, and ensure compliance with the Scheme's Code of Considerate Practice'.
- Nominate a Board member, or another senior representative, to act as their contact for Client Partnership matters and to represent their company at Client Partner events.
- Provide a link from their website to the Scheme's website.
- Ensure after one year of Client Partnership all sites registered, as a result of the Client Partner's requirement, will achieve compliance and an overall average score of 30 or more points.
- Consider all reasonable requests by a contractor to allow them to implement the Scheme.
- Encourage consideration for Ultra Site status.

The Scheme will:

- Publicise the Clients Partnership.
- Issue a Client Partnership logo for use on all marketing and other company material.
- Issue a Client Partnership certificate.
- Provide meetings to discuss Scheme issues and to meet other Client Partners.
- Involve Client Partners in the development and direction of the Scheme.
- Provide access to online benchmarking information and statistics comparing the Client Partner's sites scores with the national averages.
- Generally assist Client Partners and those they work with to meet the aims of the Scheme.
- Use Client Partner sites for Scheme promotional activities.
- Provide a link from the Scheme's website to the Partner's website.

Additional encouraged activities for Partners:

The Considerate Constructors Scheme works with its Client Partners to encourage the ever improving performance of construction activity across the industry. The Scheme operates in many sectors and areas within the UK construction industry and Client Partners are encouraged to support the Scheme in all that it does.

Activities Client Partners could therefore consider are:

- Encourage sites, sub-contractors and suppliers to separately register with the Scheme.
- Require high profile and/or high impact sites to register as Ultra Sites.
- Support Scheme recognised charities.
- Encourage the entry of sites in the Ivor Goodsite hoarding competition.
- Ask contractors to provide the Scheme with regular best practice initiative updates to appear on the Scheme's Best Practice Hub.
- Assist the Scheme in promotional and other marketing activities.
- Encourage contractors to participate in Scheme initiatives such as 'Spotlight On...' Campaign.
- Take part in appropriate industry initiatives, e.g. Go Construct, Construction Industry Helpline, etc.