

Considerate Constructors Scheme

Site Registration Monitors' Checklist

2019 Summary of changes



Each year the Scheme reviews the Code and Checklist to ensure it remains relevant and appropriate, but also with a view to raising the bar in certain areas and increasing the Scheme's expectations on those who choose to register.

This document outlines the changes to the 2019 Checklist which will come into effect for all visits conducted after 1st January 2019.

Of course, every site should consider how they approach the revised standards and apply them to their activities. As always, the Scheme will expect more from larger, longer duration projects while smaller, shorter duration projects would be expected to 'do less'. With a subject like mental health, it could be enough to access some of the free resources on the Hub and display these in the facilities while longer duration projects with a larger workforce would be expected to take more proactive steps.

The changes below should be read in conjunction with the new version of the Checklist which can be accessed on the Scheme's website.

General

A new constraints box has been added to prompt discussion between Site Manager and Monitor on any perceived constraints that restrict the site's ability to address certain areas of the Checklist.

Sites should consider any constraints before the visit and highlight these to the Monitor at the start of the meeting. These can then be discussed to establish how the site has tackled the constraints, how alternative solutions have been explored and how these might impact upon the Scheme's expectations.

Constraints might be imposed by the client, landlord, building owner, local authority or other controlling organisation. However, please note that the client is considered to be part of the project and therefore would be expected to be a considerate constructor, and support the contractor appropriately in achieving the Scheme's requirements. Therefore, constraints imposed by the client (particularly where the client requires registration) will normally be treated less sympathetically than those imposed by the other parties mentioned as they are not party to the project.

As always, it is for the Monitor to ultimately decide but sometimes constraints outlined by Site Managers will be plausible and should not affect the score.

Appearance

- 'First Impressions' changed to 'initial impressions' under 1.1 as this is something different to the Scheme's campaign of the same name. Question 1.1 simply asks the Monitor to consider the initial/first impression that the site made upon arrival.
- 'First Impressions campaign' added as a prompt to question 1.10 to encourage sites to review the campaign hosted on the Scheme's Best Practice Hub, and take appropriate actions with reference to the information available and how the site could address the four modules
 - Exterior signage
 - Career opportunities
 - Selling the project
 - Promoting Performance

Community

- 'Traffic Management arrangements' added as a prompt to question 2.2 as this relates to impact of deliveries and requires that suitable arrangements/plans should be in place. Note that actual/physical traffic management is still a prompt under 4.2.
- Question 2.4 reworded slightly to widen the scope of the question. New prompts added to 2.4 to encourage sites to promote their registration to 'clients', 'consultants' and the 'supply chain'. Also, 'Scheme poster and banner' added as a prompt now not referenced explicitly

within the question. 'Promoting benefits of registration with the Scheme' removed from question 2.10 as now explicit within 2.4.

- 'Community notice board' added to question 2.5 to encourage more communication with the local community and passing public that may not receive direct communication from site.
- Question 2.9 amended to include reference to the supply chain. This is to encourage further discussion and engagement with the supply chain who may be in a better position to assist the site. 'Promoting supply chain registration' added as prompt to question 2.9 to encourage further involvement and engagement with those who can impact upon a project's performance against the Scheme's Code.

Environment

- Question 3.9 amended to remove reference to 'measuring' as covered in question 3.3 under the 'monitoring' prompt. All existing prompts removed as monitoring and working methods covered in 3.3 and references to noise, lighting, dust and fumes all explicit within the question. New prompts added – campaigns, mobile machinery and idling vehicles.
- 'Plastics and packaging' added as a prompt to question 3.10 to encourage a reduction in the use of single use plastics on site.

Safety

- 'MIU' added as a prompt to question 4.1 as Minor Injuries Units are often more appropriate for minor injuries allowing the patient to be seen quicker and also to help take pressure off A&E departments.
- Question 4.7 reworded to refer to 'vulnerable road users' as the accepted industry terminology covering pedestrians, children, older drivers, disabled drivers, cyclists, motorcyclists, animals, new drivers, etc.
- 'Traffic marshal' added as a prompt to question 4.7 as this is becoming more relevant to the industry with the introduction of qualified traffic marshals in lieu of banksman and gatemen managing vehicle movements on the public highway
- 'CSCS cards for visitors' removed from question 4.10 as being phased out over the next couple of years.

Workforce

- 'Mental health' added to question 5.3 to reflect increased expectations on raising awareness on mental health issues. 'Mental health' removed from 5.7.
- 'Separate facilities' added to question 5.4 reflecting increased expectation on consideration and, where appropriate, provision of separate facilities. 'Separate facilities' removed from question 5.8.
- 'Promoting Construction campaign' added as a new prompt under 5.10 to encourage sites to review the campaign hosted on the Scheme's Best Practice Hub, and take appropriate actions with reference promoting a more positive image of the industry on social media, including using #loveconstruction to tag positive posts.

Additional Questions

- New question added asking 'how many companies within the supply chain on this project are registered with the Scheme'. This has been added to capture data for records and encourage more sites to ask the question of their supply chain.