Considerate Constructors Scheme – National Site Awards 2026
Terms and Conditions for Sales
Effective Date: January 2026

These Terms and Conditions govern all ticket purchases for the **Considerate Constructors Scheme (CCS) National Site Awards**, taking place between 20th April 2026 – 1st May 2026 ("Event"). By purchasing a ticket, you agree to be bound by these terms.

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1. Ticket Purchase and Confirmation

1.1 Tickets must be purchased via CCS-approved channels.
1.2 A booking is only confirmed upon receipt of full payment or CCS-issued invoice acknowledgment.
1.3 Tickets are subject to availability and may be declined at CCS's discretion.
1.4 Admission is permitted only with a valid ticket or confirmed guest list entry.
1.5 CCS reserves the right to refuse admission without liability in cases of breach of these terms or inappropriate conduct.

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2. Pricing, Invoicing, and Payment

2.1 All prices are quoted in GBP and exclusive of VAT unless stated otherwise.
2.2 Payment must be made as per invoice terms. Terms below:

	Invitation	**Last Minute**
Release Date	14th January	Within 21 days of event
Payment Terms	7 Days	On Receipt of Invoice

2.3 No tickets will be released until payment is received in full.
2.4 Failure to pay by the deadline will result in cancellation of your booking and reallocation of your tickets.
2.5 Late payments may incur interest and costs under the **Late Payment of Commercial Debts (Interest) Act 1998**.
2.6 BACS payments are accepted for all ticket types; however, it is the buyer's responsibility to ensure transfer of funds meets payment deadlines set out on invoice

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3. Cancellations, Substitutions, and Refunds

3.1 Cancellation of tickets purchases within 45 days from the event will be subject to cancellation charges. All cancellations must be submitted **in writing** to **accounts@considerateconstructors.com** and will be subject to the following:

Time of Cancellation Before Event	Refund Entitlement	Cancellation Fee
30-45 days	50% refund	50% of ticket fee
21-30 days	25% refund	75% of ticket fee
Less than 21 days	No refund	100% of ticket fee

3.2 Refunds, where applicable, will be processed within **30 days** of cancellation confirmation.
3.3 Ticket substitutions (i.e. transferring a booking to a new attendee) are permitted up to the day of the event
3.4 Non-attendance (no-shows) will not be eligible for any refund.
3.5 Cancellation of sponsorship packages will be subject to cancellation charges from the point of booking as per the below schedule. All cancellations must be submitted in writing to accounts@considerateconstructors.com and will be subject to the following:

Time of cancellation	Refund Entitlement	Cancellation Fee
> 45 days prior to event	50% of package price	50% of package price
< 45 days prior to event date	No refund	100% of package price

3.6 Cancellation invoices must be paid within 30 days from the date of invoice

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4. Event Changes, Cancellation by CCS, and Force Majeure

4.1 CCS reserves the right to make changes to the Event schedule, speakers, format, or venue where necessary.
4.2 In the event that CCS cancels the Event for reasons **not related to Force Majeure**, a **full refund** of the ticket value will be provided.
4.3 CCS shall not be liable for any failure to deliver the Event due to circumstances beyond its control ("Force Majeure"), including but not limited to:

- Acts of God, adverse weather, pandemics
- Industrial action or strikes
- Venue unavailability
- Government restrictions or emergencies
- Transportation disruptions
  4.4 In such Force Majeure cases, CCS reserves the right to reschedule the Event and automatically transfer all bookings. Refunds will not be issued but may be considered at CCS's discretion in exceptional circumstances.

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5. Event Attendance and Conduct

5.1 All attendees are expected to behave respectfully and professionally at all times.
5.2 CCS reserves the right to remove any attendee who is disruptive, intoxicated, or behaving inappropriately. Refunds will not be granted in this instance.

5.3 Attendees must comply with the dress code, venue rules, and all reasonable instructions from CCS staff or event personnel.
5.4 Damage costs incurred by CCS due to attendee/supplier conduct will be passed on to those responsible.

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6. Sponsorship Purchase, Invoicing and Payment

6.1 Sponsorship must be purchased via CCS-approved channels.
6.2 A booking is only confirmed upon receipt of full payment or CCS-issued invoice acknowledgment.
6.3 Sponsorship Packages are subject to availability and may be declined at CCS's discretion.
6.4 All prices are quoted in GBP and exclusive of VAT unless stated otherwise.
6.5 Payment must be made as per invoice terms unless otherwise agreed. Any revised payment plans must be paid in advance of the event taking place. Terms below:

Sponsorship Bookings

Date Booked From	14th January 2026	6th March 2026	6th April 2026
Payment Terms	Payment within 30 days of invoice	Payment within 7 days of invoice	Upon Receipt of Invoice

6.6 Sponsorship activity will not be initiated until payment is received as per the agreed schedule.
6.7 In the event of a revised payment plan, failure to make payment as per the agreed schedule will result in all pre-event sponsorship activity being stopped with immediate effect.
6.8 Grant of Rights
6.8a Subject to payment by the Sponsor of the sponsorship fee, the Sponsee grants the following rights to the Sponsor in connection with the Project during the term of this Contract (the "Sponsorship Rights")
6.8b. The Sponsor shall receive the right to use the Sponsee's intellectual property such as logos or trademarks to promote its products or services
6.8c. The Sponsor shall be named in all LinkedIn and Site promotion for the Project
6.9 The Sponsor grants the Sponsee a non-exclusive limited license to use its intellectual property in promoting or advertising the Project, including logos, trade names, and other brand trademarks (each, a "Sponsor Trademark(s)"). The Sponsee agrees to obtain the written approval before the use of such Sponsor Trademarks.
6.10 All Sponsor Trademarks provided to the Sponsee shall remain the exclusive property of the Sponsor, and the Sponsee has no intellectual property rights in those trademarks.
6.11 Both Parties represents and warrants that they have all the rights, power, and authority to enter into this Contract
6.12 The Sponsee warrants that it has all the licenses, permits, or other authorizations necessary to conduct the Project. The Sponsee shall comply with all the applicable laws
6.13 The Sponsee agrees to indemnify and hold harmless the Sponsor, its respective affiliates, employees, and permitted successors and assigns against any losses, claims, damages, penalties, liabilities, punitive damages, expenses, reasonable legal fees of whatsoever kind or amount, which result from the negligence of or breach of this Contract by the Sponsee.

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7. Photography, Media, and Promotional Use

7.1 By attending the Event, you consent to being photographed, filmed, or recorded.
7.2 CCS may use this media in future promotional materials, social media, reports, or other publications.
7.3 If you do not wish to appear in such content, please notify CCS in writing at least **48 hours** before the Event.

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8. Liability and Insurance

8.1 Attendance is at your own risk. CCS is not liable for any loss, damage, injury, or costs incurred in connection with the Event, except in cases of proven negligence.
8.2 Attendees are responsible for their own insurance (travel, health, belongings, etc.).
8.3 CCS accepts no responsibility for personal property brought to the Event.

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9. Data Protection

9.1 Your personal information will be processed in accordance with UK data protection laws and CCS's Privacy Policy.
9.2 By purchasing a ticket, you consent to CCS using your details for event management, communication, and future event promotion (opt-out options available).
9.3 By purchasing a ticket, you consent to your details being shared with 3rd parties related to the event including, but not limited to, venues, caterers and sponsors.

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10. Governing Law and Jurisdiction

10.1 These Terms and Conditions shall be governed by and interpreted in accordance with the laws of England and Wales.
10.2 Any disputes arising from or related to these Terms shall be subject to the exclusive jurisdiction of the English courts.

For accounts enquiries regarding your booking, please contact:
📧 accounts@considerateconstructors.com

For amendments/all other queries regarding your booking, please contact:

📧 events@considerateconstructors.com